

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

Accepted/Files

June 18, 2014

JUN 13 2014

Federal Communications Commission
Office of the Secretary

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of South Central Rural Telephone Coop. Corp., Inc.

Study Area Code 260418

Dear Ms. Dortch:

On behalf of South Central Rural Telephone Cooperative Corp., Inc. ("South Central"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. South Central seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0+3_ List ABCDE

³ 47 C.F.R. §§ 0.457, 0.459, 54.202(a).

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909 6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC For	rm 481 - Carrier Annual Reporting REDAC	TED - FOR PUBLIC	INSPECTION OF	C Form 481 VIB Control No. 3060 Y 2013	CAN DE FORMAT POR SERVICIO DE LA COMPANION DEL COMPANION DE LA	Page
<010>	Study Area Code	260418			Accentage	
<015>	Study Area Name	SOUTH CENTRAL RURA	L .		picu/F	lies
<020>	Program Year	2015			IIIN 10	
<030>	Contact Name: Person USAC should contact with questions about this data	Chris Lawrence			Accepted/F	14
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2706782111 ext.			Federal Communications Co Office of the Secretz	ommission ary
<039>	Contact Email Address: Email of the person identified in data line <030>	Chris_Lawrence@scr	tc.net			
ANNUA	L REPORTING FOR ALL CARRIERS				54.313 54.422 Completion Completion Required Required (check box when complete)	
<100>	Service Quality Improvement Reporting		(complete attached worksh	eet)	1 WHEN	
<200>	Outage Reporting (voice)		(complete attached worksh	eet)	1 1	
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<310>	Detail on Attempts (voice)				MINI	
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<320>	Unfulfilled Service Requests (broadband)					i.
<330>	Detail on Attempts (broadband)			(attach descriptive	document)	
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<400>	Number of Complaints per 1,000 customers (voice)					ć
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<430>		band)			V 200000	
<440> <450>	Fixed 0.0 Mobile 0.0					Į.
<500>	Service Quality Standards & Consumer Protection F	tules Compliance	(check to indicate certifica	tion)	1 1	
	260418ky510.pdf		7			
<510>	· ·		(attached descriptive do	ocument)	✓ ✓	
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<600>	Functionality in Emergency Situations		(check to indicate certifica	tion)	/ /	
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			(attached descriptive docur	ment)	/ /	
<610>	f '		1			
<700>	Company Price Offerings (voice)		(complete attached works	haari	1 Million	
<710>	Company Price Offerings (broadband)		(complete attached works	90.527	A STATE	
. <800>			(complete attached works	heet)	/ /	
	Tribal Land Offerings (Y/N)?	(II	yes, complete attached works	heet)	- STATE	
<1000>	Voice Services Rate Comparability		(check to indicate certifica	tion)	A	
	V.					
<1010>	F		(attach descriptive docum	ent)		
			_			
<1100>	Terrestrial Backhaul (Y/N)?	(f not, check to indicate certific	ation)	Willes .	
<1110>			(complete attached works	heet)		
<1200>	Terms and Condition for Lifeline Customers		(complete attached works	heet)	ALLENS V	
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Work	sheet			

(check to indicate certification)

(complete attached worksheet)

(check to indicate certification)

(complete attached worksheet)

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<2000>

<2005>

<3000>

<3005>

 Study Area Code 260418 C015> Study Area Name 800TM CENTRAL: RUBAL: 2015 C0200 Program Year 2015 C3030 Contact Name - Person USAC should contact regarding this data Chris Lawrence C035> Contact Telephone Number - Number of person identified in data line <0300 Program Year C039> Contact Email Address - Email Address of person identified in data line <0300 Program Year C110> Has your company received its ETC certification from the FCC? (yes / no) Program Year to Line <1100 is yes, do you have an existing \$54,202(a) "5 (yes / no) Program Year to Line <1100 is yes, do you have an existing \$54,202(a) "5 (yes / no) Program Year to Line <1100 is yes, to your company's existing \$54,202(a) "5 (yes / no) Program Year to Line <1100 is yes, to your company's existing \$54,202(a) "5 (yes / no) Program Year to Line <1100 is yes, to your company's existing \$54,202(a) "5 (yes / no) Program Year Year Year Year Year Year Year Year	3 3 SS	ervice Quality Improvement Reporting ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
C020> Program Year C030> Contact Name - Person USAC should contact regarding this data Chris Lawrence C035> Contact Telephone Number - Number of person identified in data line <030> C036> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Chris_Lawrenceacctc.net C110> Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. C112> Attach Five-Year Service Quality improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate. C113> Maps detailing progress towards meeting plan targets C414> Report how much universal service (USF) support was received C115> How (USF) was used to improve service coverage C117> How (USF) was used to improve service coverage C117> How (USF) was used to improve service coverage C117> How (USF) was used to improve service coverage C117> Provide an explanation of network improvement targets not met	<010>	Study Area Code	260418	
Contact Name - Person USAC should contact regarding this data Chris Lawrence	<015>	Study Area Name	SOUTH CENTRAL RURAL	
 Contact Telephone Number - Number of person identified in data line <030> 2706782111 ext. Contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> chris_Lawrence3acctc.net Has your company received its ETC certification from the FCC? If your answer to Line <1110 is yes, do you have an existing \$54.202(a) "5 year plan" filled with the FCC? Yes / no) If your answer to Line <1112 is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of volce telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. \$54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets How (USF) was used to improve service quality How (USF) was used to improve service capacity How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met 	<020>	Program Year	2015	
 Contact Tenial Address - Email Address of person identified in data line <030>	<030>			
<110> Has your company received its ETC certification from the FCC? (yes / no)	<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.	
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<115> How (USF) was used to improve service quality <116> How (USF) was used to improve service coverage <117> How (USF) was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<113>	Maps detailing progress towards meeting plan targets		
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<118> Provide an explanation of network improvement targets not met	<116>	How (USF)was used to improve service coverage		
	<117>	How (USF) was used to improve service capacity		
in the prior calendar year.	<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
一直,这个人的人,我们也是一个人的人的人,但是一个人的人,他们也是一个人的人的人。 第二章	July 2013

<010>	Study Area Code	260418
<015>	Study Area Name	SOUTH CENTRAL RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net

<220>

	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
Re	NORS eference umber	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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E												

CONTRACTOR OF THE PARTY	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418	
<015>	Study Area Name	SOUTH CENTRAL RURAL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net	
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge		

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>		 b3>	 		V 60
					Residential Local			Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
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- FORESTON ASSESSED.	eadband Price Offerings ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418	
<015>	Study Area Name	SOUTH CENTRAL RURAL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net	

<711>

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
70 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -			See attac worksheet -	hed				

(800) Ope	erating Companies	FCC Form 481
10.24	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	260418
<015>	Study Area Name	SOUTH CENTRAL RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net
<810>	Reporting Carrier South Central Rural Telephone Cooperative Co	orp., Inc.
<811>	Holding Company	
<812>	Operating Company	

<813>	<a2></a2>	
Affiliates	SAC	Doing Business As Company or Brand Designation
See at	ached worksh	tet
		100
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SCHOOL STREET	oal Lands Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 306 July 2013	0-0819
<010>	Study Area Code		260418	
<015>	Study Area Name		SOUTH CENTRAL RURAL	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line <	030>	2706782111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <		Chris_Lawrence@scrtc.net	
<910>	Tribal Land(s) on which ETC Serves	8		
<920>	Tribal Government Engagement Obligation		Name of Attached Document	
to confi	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to 8(a)(9) includes:	(Yes,	elect s,No, NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.			
<922>	Feasibility and sustainability planning;			*
<923>	Marketing services in a culturally sensitive manner;			
<924>	Compliance with Rights of way processes			
<925>	Compliance with Land Use permitting requirements			
<926>	Compliance with Facilities Siting rules			
<927>	Compliance with Environmental Review processes	-		
<928>	Compliance with Cultural Preservation review processes		9	.8
	COMPHENCE WITH CUITAR LIESELVATION LEVIEW PLOCESSES			

THE RESIDENCE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418
<015>	Study Area Name	SOUTH CENTRAL RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	erms and Condition for Lifeline Customers	THE REAL PROPERTY.	We think the second of the second	FCC Form 481
Lifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form		A Section of the section of	July 2013
<010>	Study Area Code		260418	
<015>	Study Area Name		SOUTH CENTRAL RURAL	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line	<030>	2706782111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	<030>	Chris Lawrence@scrtc.net	1
		2	60418ky1210.pdf	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	- 1		I
1210>	Terms & conditions of voice releptiony cheline rians	- 1		
				Name of Attached Document
-1220>	The Market of the Control of the Con			
<1220>	Link to Public Website	TTP		
		_		
"Please o	heck these boxes below to confirm that the attached document(s), on line 1210	,		
	bsite listed, on line 1220, contains the required information pursuant to	,		
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must			
annually	THE STATE OF THE			
annually	eport:			
<1221>	Information describing the terms and conditions of any voice	7		
12217	telephony service plans offered to Lifeline subscribers,	·		
.4222		7		
<1222>	Details on the number of minutes provided as part of the plan,	✓		
<1223>	Additional charges for toll calls, and rates for each such plan.	1		

(2000) Pr	ice Cap Carrier Additional Documentation	Well the Mer The Telephone	FCC Form 481	
Data Coll	ection Form		OMB Control No. 30	60-0986/OMB Control No. 3060-0819
THE REPORT OF THE PARTY OF	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013	
wicidulity	THE STATE OF THE S	and the little of the state of		
<010>	Study Area Code	260418		
<015>	Study Area Name	SOUTH CENTRAL RURAL		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence		
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris Lawrence@scrtc.net		
CHECK to	ne boxes below to note compliance as a recipient of Incremental Connect Amer	ica Phase I support, frozen High Cost support, High	h Cost support to offset access charge reductions	and Connect America Phase II
on London	support as set forth in 47 CFR § 54.313(b),(c),(d),(사이용이 없이다. 기계에 의 스타시에 하나 하게 되었다. 그래		und confect function i mase ii
	support as set to this in the set of a fine of	c) the information reported on this form the in t	ne obtainents attached below is decarate.	
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))			
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))			
	212 123 22 113 2 1		_	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frozen Support Certification			
	M.		_	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}			
<2016>	Certification Support Used to Build Broadband			
	Connect America Phase II Reporting (47 CFR § 54.313(e))		H	
<2017>	3rd year Broadband Service Certification		\vdash	
<2018>	5th year Broadband Service Certification			
<2019>	Interim Progress Certification			
<2020>	Please check the box to confirm that the attached document(s), on	line 2021, contains the required information		
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began provide	t shall provide the number, names, and		
	preceding calendar year.	ng access to broadband service in the		
	preceding esterious year.			
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<2021>	Interim Progress Community Anchor Institutions	1		1
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			trached Document Listing Required Information	_

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	ate Of Return Carrier Additional Documentation		FCC Form	
Data Coll	ection Form	第二次的现在分词,是是一个	OMB Cor	ntrol No. 3060-0986/DMB Control No. 3060-0819
			July 201	3. 14 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
<010>	Study Area Code	260418		
<015>	Study Area Name	SOUTH CENTRAL RURAL		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Chris Lawrence 2706782111 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris Lawrence@scrtc.net	1118	
SITE SUM	CONTRACTOR OF THE CONTRACTOR O		ILLE HEX MICE DISPOSITE IS	PROPERTY OF THE PROPERTY OF TH
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuan	그는 마음이 있다면 가스 경우를 하고 있었다면 된 경험을 받아 이루 하면 된 특별의 하지 않아 주름이 하지 않는다.	기존 이 이번 경기 전에 가면 되었다. 그리고 있는 것이 되었다고 있다.	
	CFR 9 54.313(f)(2). I further certify that th	e information reported on this form and in the	ocuments attached below is a	ccurate.
		1		1
	Paragraph Connect on F Very Olev			_ 1
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))			1
	minestone Certification (47 CFR & 34.315(1)(1)(1)			
		Name of Attached Document Listing	Required Information	
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.			
				1
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			1
100221	and the state of t			
		Name of Attached Document Listing Required I	nformation	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	- 3 .2	(Yes/No)	
	If yes, does your company file the RUS annual report		(Yes/No)	
Diana	about these bound to confirm that the attached decimant(s) on the 2017			rusaan.
	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant		a requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for		✓	
(3016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Car	eh Flowe		
(20X0)	Documental for Data to Chock, income Statement and Statement of Ca	parameter and the second secon		
		260418ky3017.pdf		1
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1		4
	report and all required documentation	1		1
		Name of Attached Document Listing Required	Information	
(3018)	If the response is no on line 3014, is your company audited?		(Yes/No) O	
fantel			(respire)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(2019)	- 선생님 : 10 10 10 10 10 10 10 10 10 10 10 10 10			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Te	lecommunications	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows		
000000000				
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.	41	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),			
	contains:			
2.020			25-1127	
(3022)	Copy of their financial statement which has been subject to review by an			
	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications			
	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified			
(3023)	public accountant			
(3024)				
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
(3026)	Attach the worksheet listing required information			1
				1
	L			
	_	Name of Attached Document Listing Required I	nformation	

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418
<015>	Study Area Name	SOUTH CENTRAL RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my resp recipients; and, to the best of my knowledge, the informatio	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	THE AND THE STATE OF THE STATE
Telephone number of Authorized Officer:	200
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

DOMESTIC CONTRACTOR OF THE PERSON NAMED IN CONTRACTOR OF THE PERSON NAMED	ion - Agent / Carrier (a)	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418
<015>	Study Area Name	SOUTH CENTRAL RURAL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris Lawrence@scrtc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>John Staurulakis</u> , <u>Inc.</u> also certify that I am an officer of the reporting carrier; my responsibiliti agent; and, to the best of my knowledge, the reports and data provided			
Name of Authorized Agent: John Staurulakis, Inc.			
Name of Reporting Carrier: SOUTH CENTRAL RURAL			
Signature of Authorized Officer: CERTIFIED ONLINE	entre and a second	Date:	06/09/2014
Printed name of Authorized Officer: Chris Lawrence			
Title or position of Authorized Officer: Business Director			
Telephone number of Authorized Officer: 2706782111 ext.230			
Study Area Code of Reporting Carrier: 260418	Filing Due Date for this form: 06/30/2014		

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipier	its on Behalf of Reportin	g Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support r the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the informatic	지하게 하면 어떻게 되었다. 전에 가게 하는 이 경기를 하고 있는데 되었다.	
lame of Reporting Carrier: SOUTH CENTRAL RURAL		
Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.		
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/09/2014
rinted name of Authorized Agent or Employee of Agent: Amanda Molina		
itle or position of Authorized Agent or Employee of Agent Staff Consultant Regulatory Affairs		
elephone number of Authorized Agent or Employee of Agent: 7705692105 ext.		
Study Area Code of Reporting Carrier: 260418 Filing Due Date for this form: 06/30/2	014	

100 CO 10	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	が開発が			
<010>	Study Area Code		260418				
<015>	<015> Study Area Name		SOUTH CENTRAL RURAL				
<020>	Program Year		2015				
<030>	Contact Name - Person USAC should contact regarding this data		Chris Lawrence				
<035>	Contact Telephone Number - Number of person identified in da	ta line <030>	2706782111 ext.				
<039>	Contact Email Address - Email Address of person identified in da	ta line <030>	Chris Lawrence@scrtc.net				
<701> <702>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	1/1/2014					

<703>

<=1>	<a2></a2>	<a3></a3>	<b1></b1>		<b3></b3>	<b4></b4>	← <b5></b5>	
10000000		1.00 at 100 at 1	5 W 1 (5 m / m - X W 1 K - 1 m)	Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
KY	Magnolia		FR	15.15	0.0	0.0	0.0	15.15
KY	Magnolia		FR	16.65	0.0	0.0	0.0	16.65
KY	Magnolia		FR	19.95	0.0	0.0	0.0	19.95
KY	Buffalo		FR	15.15	0.0	0.0	0.0	15.15
KY	Buffalo		FR	16.65	0.0	0.0	0.0	16.65
KY	Buffalo		FR	19.95	0.0	0.0	0.0	19.95
KY	Munfordville		FR	15.45	0.0	0.0	0.0	15.45
KY	Munfordville		FR	16.95	0.0	0.0	0.0	16.95
KY	Munfordville		FR	19.95	0.0	0.0	0.0	19.95
KY	Canmer		FR	15.45	0.0	0.0	0.0	15.45
KY	Canmer		PR	16.95	0.0	0.0	0.0	16.95
KY	Canmer		FR	19.95	0.0	0.0	0.0	19.95
KY	Bonnieville		FR	15.45	0.0	0.0	0.0	15.45
KY	Bonnieville		PR	16.95	0.0	0.0	0.0	16.95
KY	Bonnieville		FR	19.95	0.0	0.0	0.0	19.95
KY	Center		FR	15.45	0.0	0.0	0.0	15.45
KY	Center		FR	16.95	0.0	0.0	0.0	16.95
KY	Center		FR	19.95	0.0	0.0	0.0	19.95
KY	Cave City		FR	16.05	0.0	0.0	0.0	16.05
KY	Cave City	- 4	FR	17.55	0.0	0.0	0.0	17.55
KY	Cave City	130	FR	19.95	0.0	0.0	0.0	19.95

	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418	
<015>	Study Area Name	SOUTH CENTRAL RURAL	
<020>	Program Year	2015	100 M

Chris Lawrence

2706782111 ext.

Chris Lawrence@scrtc.net

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

Contact Telephone Number - Number of person identified in data line <030>

Contact Email Address - Email Address of person identified in data line <030>

Contact Name - Person USAC should contact regarding this data

<703>

<030>

<039>

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
KY	Horse Cave		PR	15.45	0.0	0.0	0.0	15.45
KY	Horse Cave		FR	16.95	0.0	0.0	0.0	16.95
KY	Horse Cave		FR	19.95	0.0	0.0	0.0	19.95
KY	Temple Hill		PR	15.75	0.0	0.0	0.0	15.75
KY	Temple Hill		FR	17.25	0.0	0.0	0.0	17.25
ку	Temple Hill		PR	19.95	0.0	0.0	0.0	19.95
KY	Summer Shade		FR	15.75	0.0	0.0	0.0	15.75
KY	Summer Shade		FR	17.25	0.0	0.0	0.0	17.25
KY	Summer Shade		FR	19.95	0.0	0.0	0.0	19.95
KY	Edmonton		FR	15.75	0.0	0.0	0.0	15.75
KY	Edmonton		FR	17.25	0.0	0.0	0.0	17.25
KY	Edmonton		FR	19.95	0.0	0.0	0.0	19.95
KY	Fountain Run		FR	15.75	0.0	0.0	0.0	15.75
KY	Fountain Run		FR	17.25	0.0	0.0	0.0	17.25
KY	Fountain Run		FR	19.95	0.0	0.0	0.0	19.95
KY	Hiseville		FR	15.75	0.0	0.0	0.0	15.75
KY	Hiseville		FR	17.25	0.0	0.0	0.0	17.25
KY	Hiseville		FR	19.95	0.0	0.0	0.0	19.95
KY	Gamaliel		FR	15.75	0.0	0.0	0.0	15.75
KY	Gamaliel		FR	17.25	0.0	0.0	0.0	17.25
KY	Gamaliel		FR	19.95	0.0	0.0	0.0	19.95

Data Col	ce Offerings including Voice Rate Data lection Form		PCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919 July 2013
<010>	Study Area Code	260418	
<015>	Study Area Name	SOUTH CENTRAL RURAL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net	
<701>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge		

<703>

<a1></a1>	<a2> ***</a2>	<93>	<b1></b1>		 	<b4></b4>		
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Pates and Fac
		SAC (CETC)						Total per line Rates and Fee
KY	Lucas		FR	16.05	0.0	0.0	0.0	16.05
KY	Lucas		FR	17.55	0.0	0.0	0.0	17.55
KY	Lucas		FR	19.95	0.0	0.0	0.0	19.95
KY	Glasgow		FR	16.05	0.0	0.0	0.0	16.05
KY	Glasgow		PR	17.55	0.0	0.0	0.0	17.55
KY	Glasgow		FR	19.95	0.0	0.0	0.0	19.95
								
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<010>	Study Area Code	260418	
<015>	Study Area Name	SOUTH CENTRAL RURAL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.	V
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net	9

<91>	<a2></a2>	<b1></b1>	 	<c> <d1></d1></c>	<d2:< th=""><th><d3></d3></th><th></th><th><d4></d4></th></d2:<>	<d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
ку	All	29.95	0.0	29.95	5.0	1.0	0.0	Other, No limit on usage allowance
KY	All	44.95	0.0	44.95	8.0	1.0	0.0	Other, No limit on usage allowand
KY	All	69.95	0.0	69.95	15.0	2.0	0.0	Other, No limit on usage allowance
кч	All	69.95	0.0	69.95	8.0	1.0	0.0	Other, No limit on usage allowand
кч	All	69.95	0.0	69.95	5.0	5.0	0.0	Other, No limit on usage allowand
KY	All	129.95	0.0	129.95	10.0	10.0	0.0	Other, No limit on usage allowand
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Data Coll	erating Companies ection Form		FCC Form 481 OMB Cantrol No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260418	
<015>	Study Area Name	SOUTH CENTRAL RURAL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Chris Lawrence	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2706782111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Chris_Lawrence@scrtc.net	
<810>	Reporting Carrier South Central Rural Telephone Cooperative	Corp., Inc.	
<811>	Holding Company		
<812>	Operating Company		

> cles (in the sai)	<a2></a2>	495 >
Affiliates	SAC	Doing Business As Company or Brand Designation
South Central Telcom LLC	269009	South Central Telcom LLC
Bluegrass Cellular, Inc.	269008	Bluegrass Cellular, Inc.
		7998
	V-0	
The state of the s		The state of the s

SOUTH CENTRAL RURAL TELEPHONE COOPERATIVE CORP., INC (SAC 260418)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

South Central Rural Telephone Cooperative Corp., Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

South Central Rural Telephone Cooperative Corp., Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Kentucky Revised Statutes (KRS) and Kentucky Administrative Regulations (KAR). These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of KRS Chapter 278.541 to 278.544 and 807 KAR 5:011, which disclose rates, terms and conditions of service to customers; (2)

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

adherence to Kentucky state consumer protection requirements governing telephone providers which include Consumer protections as identified in KRS Chapter 278.546, Pricing Procedures as illustrated in KRS Chapter 278.542(1), and Compliance with Anti-Slamming Procedures as adopted in KRS Chapter 278.535; (3) truth-in-billing requirements as required in 807 KAR 5:061, Section 13; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy. Additionally, incumbent local exchange carriers are required by 807 KAR 5:061, Section 4(4) to maintain records of and report monthly various service objectives related to the Provision of Service, 807 KAR 5:061, Section 10(1); Dial Service Requirements, 807 KAR 5:061, Section 15(1) and (2); Answering Time, 807 KAR 5:061, Section 22(1) and (2) and Service Interruption, 807 KAR 5:061, Section 25(3) and (4).

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

South Central Rural Telephone Cooperative Corp., Inc.'s demonstration of ability to function in emergency situations for voice and broadband services:

South Central Rural Telephone Cooperative Corp., Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Kentucky Administrative Regulations (KAR), 807 5:061, Section 24. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, South Central Rural Telephone Cooperative Corp., Inc., in accordance with 807 KAR 5:061. Telephone, Section 24, has a written plan in place to meet service emergencies resulting from failures of power service, sudden and prolonged increase in traffic, fire, storm, or acts of God, and has trained employees on emergency procedure. Each central office building is supplied with standby generators and battery back-up that enable the central office to keep running for at least the minimum of four (4) hours, or until system changes are made to reroute traffic. The Company has battery

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of backup power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

backup at all office locations and in its electronic equipment sites in accordance with the specifications identified in Section 24 of the 807 KAR, 5:061, Emergency Operations.

The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

SOUTH CENTRAL RURAL TELEPHONE COOPERATIVE CORPORATION, INC. LOCAL EXCHANGE TARIFF

PSC KY TARIFF NO. 3 SECTION 2 Original Sheet No. 1

SECTION 2 - REGULATIONS

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		Subscriber's Premises	35
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Issue Date: March 22, 2001	Effective Date: April 22, 200
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Issued By:____

Daryl Wyatt, General Manager